

MEMORANDUM

5/14/2012

TO: Rick Nelson, Director, Department of Housing and Community Affairs
Patrick Lacefield, Director, Office of Public Information
FROM: CountyStat
SUBJECT: DHCA 311 Review

The following items were identified for follow-up during the 5/11/2012 CountyStat meeting:

DHCA, with CountyStat, will work with other agencies to determine if there are other address based violations which can be add to DHCA's e-Property database and public website.

Responsible parties: DHCA
Other parties involved: CountyStat
Deadline: 11/12/2012

CountyStat will work with DHCA, other departments with code enforcement abilities, and MC311 to devise a technological solution which will simultaneously close Service Requests within departments' internal systems and Seibel.

Responsible parties: DHCA, PIO
Other parties involved: CountyStat
Deadline: 11/12/2012

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer